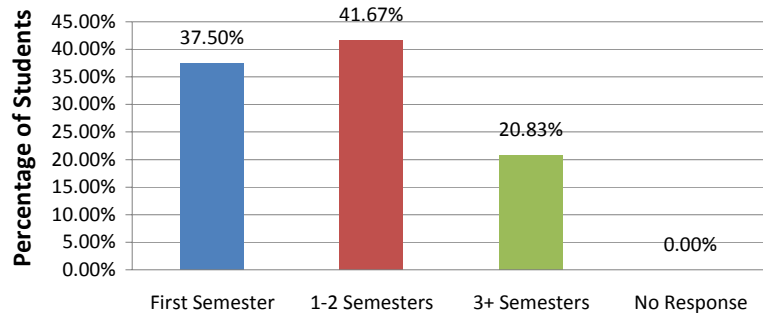
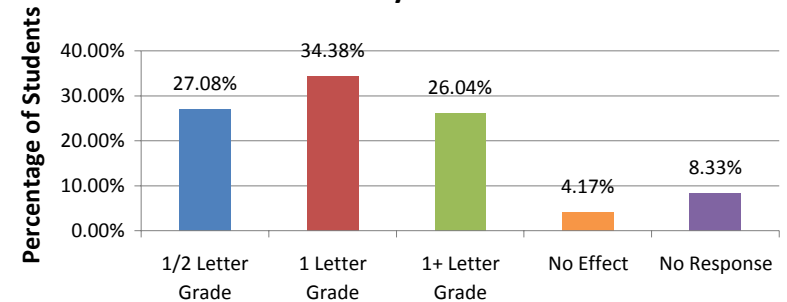


Student Evaluation of Tutoring Services		Spring 2009
How long have you used drop-in tutoring?		
	First Semester	37.50%
	1-2 Semesters	41.67%
	3+ Semesters	20.83%
	No Response	0.00%
This semester, I used the drop-in tutoring services:		
	Once per Week	28.13%
	1-2 Times per Week	38.54%
	3+ times per Week	33.33%
	No Response	0.00%
Tutoring helped me feel more confident in my math/stats abilities:		
	Strongly Agree	41.67%
	Agree	42.71%
	Not Sure	1.04%
	Disagree	2.08%
	Strongly Disagree	5.21%
	No Response	7.29%
Tutoring helped improve my final course grade by:		
	1/2 Letter Grade	27.08%
	1 Letter Grade	34.38%
	1+ Letter Grade	26.04%
	No Effect	4.17%
	No Response	8.33%
If math tutoring was not available, I would have dropped the class:		
	Strongly Agree	10.42%
	Agree	13.54%
	Not Sure	29.17%
	Disagree	37.50%
	Strongly Disagree	9.38%
	No Response	0.00%
The typical wait time to get help from a tutor was:		
	5-10 Minutes	64.58%
	10-15 Minutes	29.17%
	More than 15 Minutes	5.21%
	No Response	1.04%
Total Respondents		96

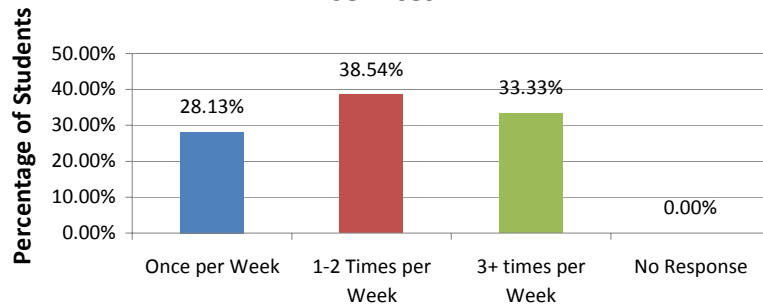
How long have you used drop-in tutoring?



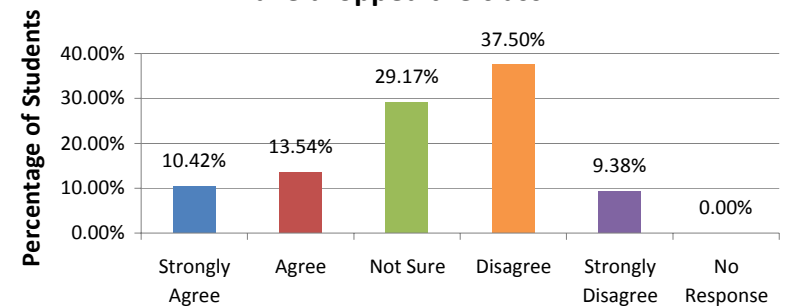
Tutoring helped improve my final course grade by:



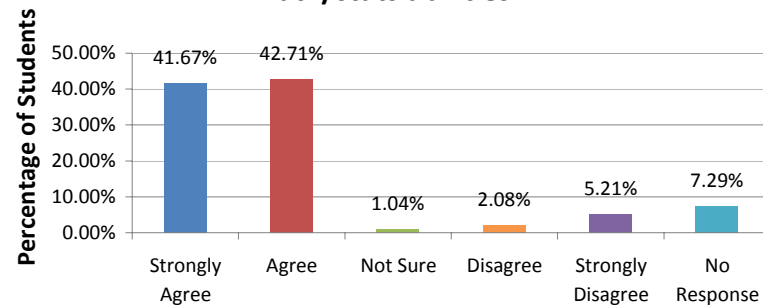
This semester, I used the drop-in tutoring services:



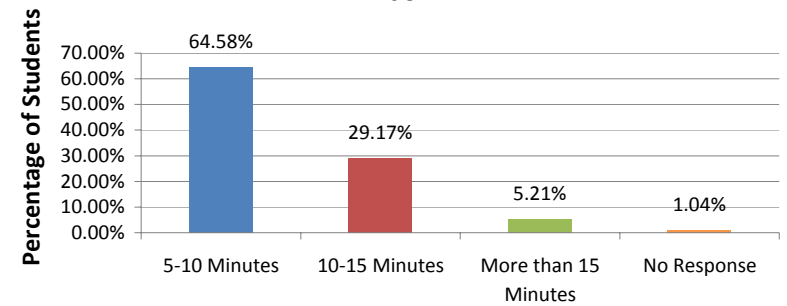
If math tutoring was not available, I would have dropped the class:



Tutoring helped me feel more confident in my math/stats abilities:



The typical wait time to get help from a tutor was:



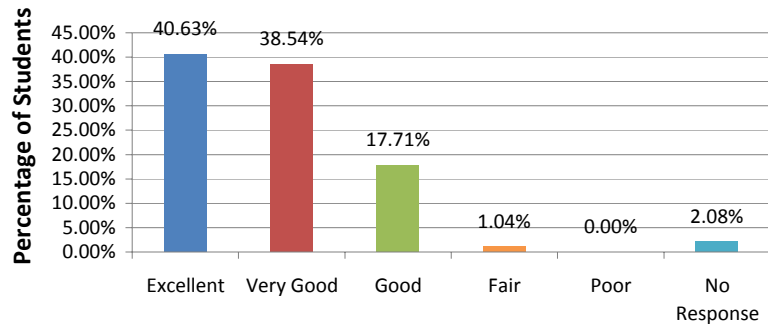
Student Evaluation of Tutors		Spring 2009
Evaluate the Math and Stats tutors in the following areas:		
Tutors knew the subject matter		
	Excellent	40.63%
	Very Good	38.54%
	Good	17.71%
	Fair	1.04%
	Poor	0.00%
	No Response	2.08%
Tutors gave clear explanations		
	Excellent	35.42%
	Very Good	36.46%
	Good	25.00%
	Fair	2.08%
	Poor	0.00%
	No Response	1.04%
Tutors used effective examples		
	Excellent	45.83%
	Very Good	21.88%
	Good	27.08%
	Fair	3.13%
	Poor	0.00%
	No Response	2.08%
Tutors were helpful in resolving questions		
	Excellent	50.00%
	Very Good	36.46%
	Good	10.42%
	Fair	0.00%
	Poor	2.08%
	No Response	1.04%
Tutors encouraged me to do my own work		
	Excellent	39.58%
	Very Good	38.54%
	Good	15.63%
	Fair	2.08%
	Poor	3.13%
	No Response	1.04%
Tutors taught me how to solve problems independently		
	Excellent	32.29%
	Very Good	42.71%
	Good	19.79%
	Fair	3.13%
	Poor	1.04%
	No Response	1.04%
Total Respondents		96

Spring 2009

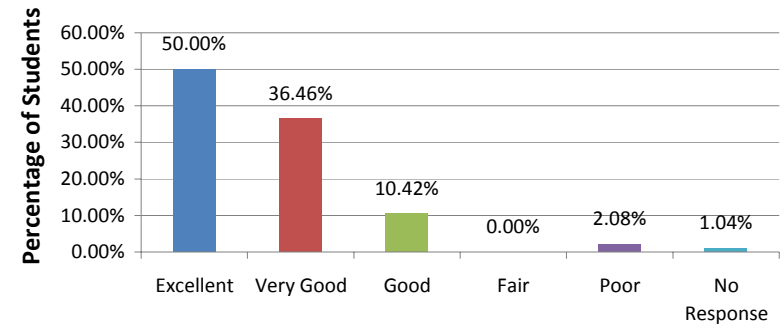
STUDENT EVALUATION OF TUTORS

Total Respondents: 96

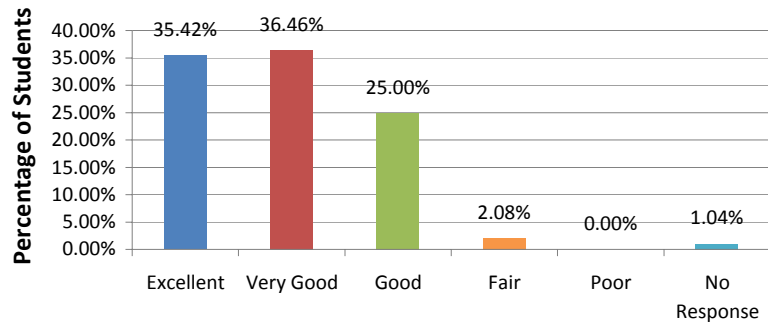
Tutors knew the subject matter



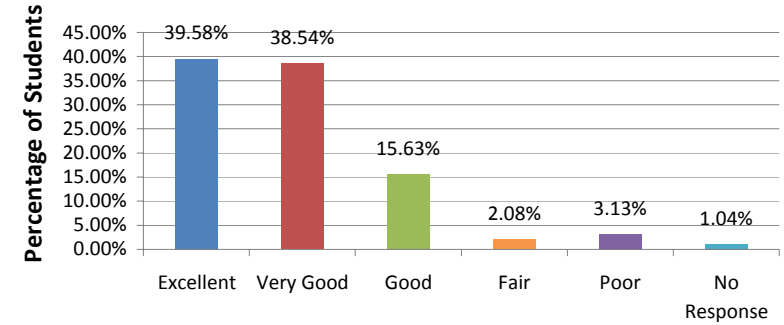
Tutors were helpful in resolving questions



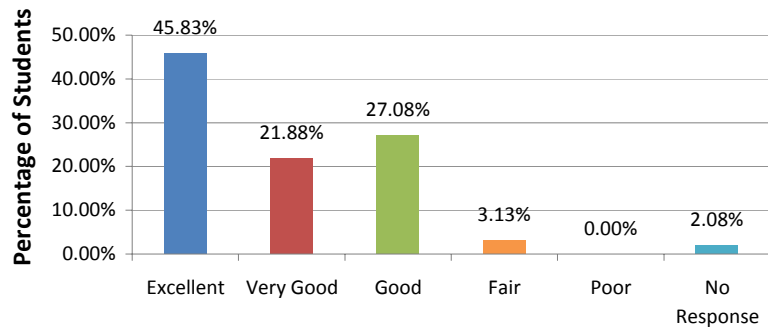
Tutors gave clear explanations



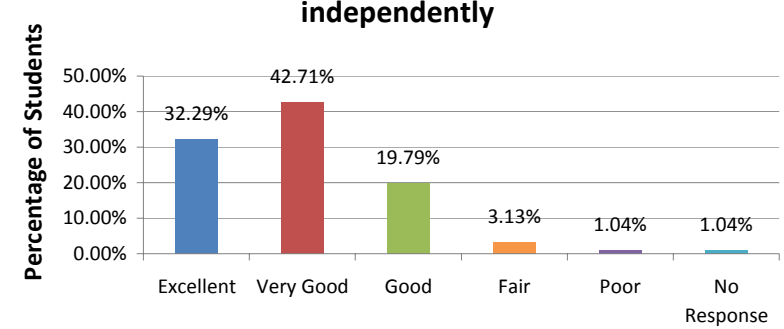
Tutors encouraged me to do my own work



Tutors used effective examples



Tutors taught me how to solve problems independently



Student Evaluation Comments

Spring 2009

This place has saved my life.

I think it is awesome. I love all the math gense (sorry no spell checker)

The sign/log in program sucks.

Awesome and thank you!

Great!

Tutor lab is a great help!

Math would have been a lot harder without the help.

The math lab is great, the tutors here are friendly and always make sure that I understand the concept, not just the problem!

The math tutoring lab is great. It would be even better if there was tutoring available on Saturdays even for just a few hours for those who work during the week.

Its needed and its good!

They were patient, competent, and very helpful.

I feel at home when I learn more effectively... here!

Without the math tutoring I would really be struggling with the material.

Armand R. was the best tutor, everyone else struggled when helping me.

The math lab was great and I'm glad it's here to help!

Very helpful!

Math lab is the bomb, I love it.

I needed this to be able to understand and do my homework study for quizzes and exams.

Get rid of the nerdy guy.

Math is the bomb!

Thanks for the help. Possibly look into having math/stat software help sessions in a certain computer lab.

This is a great place :) Keep up the good work.

Keep the math lab!

Loved it here! Saved me!

More stats tutors and time!

Need more stats times and tutors!

I wish you guys could be open during finals week! :)

Some tutors can't solve the problems without answer keys.

Some tutors are just here to waste our time!

There is some tutors have no ideas about math, I suggest to kick them out of this place

Thanks 4 all the help. I owe all of you a kidney! :)

Some were over our heads with words and symbols I hadn't learned.

Really helped a lot helped explain things clearly.

Sometimes the wait time is long and I have leave before getting help.

Pay them more!

Thank you for the help!

very helpful - thank you!

Definitely have the stats lab open at different times, more extended hours. Usually there were 3 tutors from 11-1 pm with only 1-3 students in the room. They were often not needed so they read, or studied. It would be better to have less tutors at any given time and have more hours available.

The staff does a very good job.

I love it!

This is where I learned all of my subject material. They should do an independent study program in conjunction with math tutoring with both of my math classes here this is the way it has been anyway. I go to everyclass and it is when I am here that I understand it.

Provide more math tutors - maybe segment The tutors by ability - algebra, trig, calc 1,2,3 so that you can provide more tutors

They have been very helpful this semester.