Utah State University Parking and Transportation Services

2015-16 Snow Removal Policy

All calls for snow removal services in the parking lots received by Facilities Customer Service, between the hours of 8:00 am and 5:00 pm, Monday – Friday, will be forwarded to Parking and Transportation Services for evaluation. Please call 797-3414. When the call is received, we will document the call and who was sent to inspect the problem. If the problem is beyond our ability or capacity, we will authorize Facilities to do the work through Facilities Customer Service.

In an effort to reduce snow removal costs incurred by Parking and Transportation Services, all snow removal in the parking lots will be pre-authorized. Facilities may inspect the University roads each morning at 6:00 A.M., and if snow or ice problems are observed in a parking lot, a call should be made to the office, 797-3414 and Parking and Transportation Services employees will inspect and remedy the problem.

**After hours call out, (5:00 pm – 8:00 am) for snow and ice removal:**

Joe Izatt 435-770-4100
Dave Compton 435-764-6331
Craig Wright 435-760-8983

**Priorities for Snow Removal:**

1. Campus Roadways / Disabled Access (work completed by Heavy Equipment and USU Parking)
2. Parking lots (work completed by Heavy Equipment and USU Parking)
3. Residential Housing lots (work completed by USU Parking and Clean Sweep)

**Call outs should be made when:**

- Roadways become icy or snow packed
- Snow depth on roadways and/or parking lots is approximately 2 ½ inches or more

**Timing of Storms:**

- Day time storms – plows will de-ice and push snow, primarily at the entrances and exits of the lots, if traffic conditions are deemed safe to operate. Inform complainants that the majority of the snow plowing will be done during the evening.
- Evening or early morning storms – call out as soon as possible and allow the supervisor to form their crews.