USU Facilities is pleased to announce Justin Williams as the Employee of the Month for December 2013. Justin has worked at USU for six years as the Manager of the Events Crew for Facilities. Before coming to USU, he was the Guest Services Manager at the University of Utah.

Rob Reeder, Director of FM and LOAM, has said, “Since coming to work for the University, Justin has been a model employee. Several ideas and cost-saving measures have come from Justin. In order to provide a higher level of customer service to visitors on campus, he and his crew have taken over ushering duties from Athletics. Along with this came the training of ushers in evacuation techniques and procedures in the event that an emergency should happen. Justin also spearheaded the creation of an event services website to give direction and guidance to groups interested in coming onto campus for an event. He has also been instrumental in meeting with various entities on campus to see how to best facilitate these events. Justin also excels at customer service and is always very prompt in responding to our customers concerns. He is always upbeat, even under stressful situations, and is prepared for whatever task or event is taking place on campus.”

Brandon Hansen, Events Supervisor, has said, “Justin is constantly working to provide exceptional customer service and is always looking for ways to improve existing methods. He often works long hours, making sure USU events are done right. Justin also sees the importance of fostering strong working relationships with other departments on campus.”

Justin was born in Provo, UT and raised in Orem, UT. He has three brothers and one sister. He played high school baseball, lettering in his freshman year. After high school, Justin served a two-year mission for the Church of Jesus Christ of Latter-day Saints to the Minnesota Minneapolis Mission. Before coming to USU and earning his Bachelor’s degree in Parks and Recreation Management, Justin received his Associates Degree from Utah Valley University.

Justin and his wife, Becky, currently live in Weston, ID. They have two children: their daughter, Rylee, is seven-years-old and their son, Mason, is four. Justin loves to golf. He also enjoys both snow and water skiing. Now, whenever he has free time, you will find him four wheeling and camping with his family.

Justin has expressed how very appreciative he is for all the support he receives from Facilities Administration and the crews that he supervises. He says that this makes his job easier and more enjoyable.
Facilities Employee Awards

Step Up Award: Facilities Waste Management recently took over the collection of garbage at the LLC. This process includes dumping and swapping out the garbage bins every Thursday and Friday. Most times these bins are overflowing, with garbage spilling out onto the street. Two of our employees, Robert Jacobsen and Jake Oakden, willingly agreed to sweep and clean up the garbage that overflowed behind and around the bins. Before Facilities took over this assignment, the cleaning wasn’t always being done. Jake and Robert have done a great job and we’re so happy to have them on our team! Congratulations!

Robert Jacobsen & Jake Oakden of Waste Management

Step Up Award: Jarrod Larsen of Chase Fine Arts sent a thank you note to express his gratitude for Aaron Garbett and Jessica Lukenbill for all they do for his department.

These two antique signs, originally from First Dam, were mounted on black walnut by Gavin Gailey of the Carpenter’s Shop. They are now on display at the Central Energy Plant.

Aaron Garbett and Jessica Lukenbill of FM
Safety Corner

USU Facilities has worked 202 days* without lost-time as of November 30, 2013. The previous record was 355 days.
Do your part to help extend the record!

<table>
<thead>
<tr>
<th>Lost-Time Hours (Goal: Less Than 200)</th>
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<tbody>
<tr>
<td>2012</td>
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<tr>
<td>296 Hours</td>
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<tr>
<th>OSHA Recordable Injuries</th>
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<tbody>
<tr>
<td>2012</td>
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<tr>
<td>20</td>
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</tbody>
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Be Careful Out There!

Our very own Pauline Allen, of Customer Service, designed and decorated this wreath for USU’s Annual Christmas Charity Auction. All wreaths will be up for bid December 3 from 5:30-8:00pm at the Campus Store in the Taggart Student Center.

Dear Facilities,

We went down to Surplus this morning to look for some chairs for our office. I was very impressed with the friendly, professional customer service we received. All the employees went above and beyond to make sure we got what we needed. THANK YOU!

Leah Schilling
Edith Bowen School

Dear Facilities,

Our heartfelt thanks and prayers of gratitude go out to my friends and co-workers at Facilities for the beautiful green plant that arrived at our home shortly after the passing of my younger brother. It is an honor to work with kind and caring people.

Sheryl Barfus & Family

Dear Facilities,

The other night for the Veterans’ Day concert, we had a little difficulty when the drummer for the bag pipe band performing in the show left his drum locked in the Dean’s Office. Lucky for us, Aaron Garbett and Jessica Lukenbill jumped in to help us out and quite literally saved the day. I just wanted to let you know how appreciative we are of how amazingly helpful the staff over here is and how quickly they respond to our needs, even when it means going above and beyond. If you get the chance to pass on our thanks to the appropriate people, we’d appreciate it.

As always, it’s a pleasure to work with you all.

Jarrod Larsen
Chase Fine Arts Center

Merry Christmas & Happy New Year
Happy Birthday to You!

Shoko Downs 1
Brad Yeates 1
Leisl Fuentes 2
Gavin Gailey 2
Gary Connors 3
Spencer Wagner 3
Ken Carrillo 4
David Wand 5
Chad DeVries 6
Kayla Bradshaw 6
Brenda Rust 8
Mike Arnett 9
Britton Coil 9
Blake Thomas 9
Derek Smart 11
Zachary Jones 12
Alan Shurtz 12
Connie Earl 13
Joseph Cook 14
Adam Hansen 15
Deven Juhasz 15
Ingrid Merrell 16
Martin Carrillo 17
Jacob Roghaar 17
Shawn Reese 18
Steven Yeates 18
Mark Oakey 19
Dibabe Newman 19
Rajeewa Liyanage 19
Ariel Cunningham 19
Carlee Johnson 20
Melissa Wolfley 21
Abram Sorensen 22
Sarah McPhie 22
Dillon Fallon 22
Jaimen Brady 23
Rick Hepworth 24
Nick Moore 24
Todd Durfee 25
Joseph Smith 28
Bob Housley 28
Annette Ross 28
Elliot Scheelke 30
Sarah Everett 30
Lance Maughan 30
Brian Daines 31

Years of Service

Jan Balls 25 years
Linda Hudson 25 years
Jeff Turley 24 years
Mitch Schifman 20 years
John Gilden 18 years
Allen Wollcott 17 years
Robert Edwards 16 years
Julie Hull 11 years
Maria Guadarrama 7 years
Pauline Allen 3 years
Garrett Brinkerhoff 2 years
Karla Atkin 1 year
Skyler Moore 1 year
Leif Nyman 1 year
Garrett Thurston 1 year

December is National Pear Month!