

## Administration

**Interim Vice President for Information Technology/  
Interim Chief Information Officer:** M. Kay Jeppesen  
**Location:** Main 161C  
**Phone:** (435) 797-1134  
**FAX:** (435) 797-2646  
**E-mail:** m.k.jeppesen@usu.edu  
**WWW:** http://www.usu.edu/cio

**Business Manager:**  
Delia L. Weeder, Main 161D, (435) 797-0071, dee.weeder@usu.edu

**Administrative Assistant:**  
Peggy P. Nixon, Main 161A, (435) 797-1134, peggy.nixon@usu.edu

**Systems Administrator:**  
Merry Lu Zeller, Main 161B, (435) 797-7199,  
merrylu.zeller@usu.edu

The impact of information technology and "information appliances" yet to come is changing the basic structure and business operations of educational institutions. Major responsibilities of the Office of the Vice President for Information Technology are to anticipate, plan for, and manage new information requirements and applications; develop information systems that support such requirements and applications; acquire and manage existing and new data and information; and provide and maintain a University-wide information network and management system to deliver voice, data, and video services. The responsibility of the Chief Information Officer includes the design, development, implementation, and management of an integrated University-wide information management system, ensuring integration of technology.

## Enterprise Resource Planning (ERP) Banner Project

**Project Manager:**  
Rory J. Weaver, Science Engineering Research 310,  
(435) 797-1962, rory.weaver@usu.edu

**Lead Data Base Administrator:**  
Duane E. Black, Science Engineering Research 324,  
(435) 797-2404, duane.black@usu.edu

**Lead Programmer:**  
Doug Garrett, Science Engineering Research 301, (435) 797-2635,  
doug.garrett@usu.edu

Banner is a fully-integrated administrative data management system designed to support USU's mission of delivering a quality educational experience to students. Banner is a relational database system which provides access to University data 24 hours per day, 7 days per week. Banner consists of the following four modules: Banner Finance, Banner Student, Banner Financial Aid, and Banner HR/Payroll. Banner is the official "system of record" for University information.

## Classroom and Multimedia Services

**Director:**  
Jonathan B. Kadis, Janet Quinney Lawson 201, (435) 797-3134,  
jon.kadis@usu.edu

**Office Coordinator:**  
Dave Clark, Janet Quinney Lawson 102, (435) 797-2655,  
dave.clark@usu.edu

**Manager/Classrooms and Engineering:**  
Rick D. Hughes, Quonset Hut 111, (435) 797-2706,  
rick.hughes@usu.edu

**Manager, Multimedia:**  
D. Shane Thomas, Janet Quinney Lawson 202, (435) 797-0525,  
shane.thomas@usu.edu

**Coordinator, Audiovisual:**  
Tara Gibbons, Janet Quinney Lawson 102, (435) 770-0629,  
tara.gibbons@usu.edu

Classroom and Multimedia Services (CMS) is a division of the Office of Information Technology. CMS supports Utah State University through four major functions: Mediated Classroom Services, Audiovisual Services, Multimedia Services, and Engineering/Big Blue Cable TV

Mediated Classroom Services provides leadership and oversight for the design, development, integration, and ongoing maintenance of the University's classrooms.

Audiovisual Services provides portable equipment to faculty and staff for use in classrooms, labs, conference rooms, and various off-campus locations.

Multimedia Services uses technology to support academic and nonacademic productions. It provides post-production capabilities using digital editing, DVD authoring, Podcasting, and video web-streaming capabilities.

Engineering/Big Blue Cable TV gives technical support to Multimedia Services, AV Services, and Classroom Services. It is also responsible for all campus video networks, including those required for distribution of commercial cable television service to academic and administrative venues.

## Network and Computing Services

**Director:**  
Kim A. Marshall, Science Engineering Research 301,  
(435) 797-2413, kim.marshall@usu.edu

**Associate Director:**  
Robert (Bob) Bayn, Jr., Science Engineering Research 301,  
(435) 797-2396, bob.bayn@usu.edu

**Associate Director:**  
Rory J. Weaver, Science Engineering Research 310,  
(435) 797-1962, rory.weaver@usu.edu

**Administrative Assistant:**  
Peggy Baugh, Science Engineering Research 301, (435) 797-2402,  
peggy.baugh@usu.edu

# Information Technology

---

**Operations Supervisor:**

Adrian Lundgren, Science Engineering Research 301,  
(435) 797-2414, adrian.lundgren@usu.edu

**Manager, Student Computer Labs:**

Gary D. Egbert, Science Engineering Research 324,  
(435) 797-1476, gary.egbert@usu.edu

**Manager, Network Services:**

Kevin L. Grover, Science Engineering Research 301,  
(435) 797-2401, kevin.grover@usu.edu

**Manager, Licensing and Network Training:**

Michelle M. Smith, Science Engineering Research 326,  
(435) 797-7313, michelle.m.smith@usu.edu

**Manager, Help Desk:**

Stephen Funk, Science Engineering Research 108, (435) 797-8181,  
stephen.funk@usu.edu

Network and Computing Services (NCS) manages the central computing facilities and services used by the campus to meet administrative, educational, and research needs, as well as the campus-wide data network that provides access to those services and provides connectivity for distributed services from other departments.

Administrative Data Services (ADS) maintains and customizes the business computing applications of the University, including the student information system (registration and records), the financial aid system (scholarships), the financial records system (accounting), the human resource system (personnel), the card reader system (ID and debit accounts), and the data warehouse (read-only access and reporting).

The Academic User Services (AUS) group provides end-user support for the facilities maintained by NCS. AUS manages six Open Access Computer Labs for all students on campus, as well as walk-up kiosks around campus for e-mail and web access. The Helpdesk provides walk-in, phone, e-mail, and office-call support to students and staff for hardware and software problems, including network connectivity in offices, as well as in on-campus and off-campus housing.

NCS manages the central computing equipment, including an IBM 7040 Series P670 Oracle Server for administrative computing applications; a cluster of five VMS Alphas for e-mail services, web

page hosting, data analysis, and programming; network connections to the Internet and Internet-2; proxy servers; and utility servers for webmail, virus filtering, spam tagging, etc. An intra-campus fiber-optic network connects nearly all desktop computers, servers, printers, and card readers on campus. A modem pool of 276 modems provides dial-in access to the campus backbone and the Internet.

Licensing and Network Training staff provides leadership for the coordination of campus licensing initiatives, including campus-wide licensing purchases.

## Telecommunications and Telephone Services

**Director:**

Scott N. Bradley, Science Engineering Research 101A,  
(435) 797-0022, scott.bradley@usu.edu

**Associate Director:**

Scott D. Wells, Science Engineering Research 102, (435) 797-3336,  
scott.wells@usu.edu

**Business Manager:**

Amy L. Kitchen, Science Engineering Research 101D,  
(435) 797-2910, amy.kitchen@usu.edu

USU's Telecommunications and Telephone Services (TTS) is a "cost recovery" organization, tasked with the provision of all telephone and network-related services needed for the University to fulfill its mission. As telecommunication services are required by University entities, this office evaluates, procures, provides, and bills to the end-user organization the suitable technology solutions. Services provided include long-distance calling services, voice mail, teleconferencing, service/price negotiation with providers, accounts payable and receivable, operator services, calling cards, cellular telephone services, pagers, maintenance and support, help desk, training, etc. Individuals who reside on campus in USU Housing receive their telephone service from USU Telecommunications and Telephone Services and may elect to obtain long-distance calling access from this office. These services are provided to Utah State University by 16 staff members and 10 part-time students. University long-distance services are provided through Qwest.