

Administration

Vice President for Information Technology/

Chief Information Officer: M. Kay Jeppesen

Location: Main 161C

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Associate Vice President for Information Services:

Stacie Gomm, Main 161D, (435) 797-8585, stacie.gomm@usu.edu

Associate Vice President for Technology Services:

Eric Hawley, Main 161B, (435) 770-0127, eric.hawley@usu.edu

Administrative Assistant:

Peggy P. Nixon, Main 161A, (435) 797-1134, peggy.nixon@usu.edu

Staff Assistant:

Debbie Wagner, Main 161, (435) 797-0524,
debbie.wagner@usu.edu

The impact of information technology and "information appliances" yet to come is changing the basic structure and business operations of educational institutions. Major responsibilities of the Office of the Vice President for Information Technology are to anticipate, plan for, and manage new information requirements and applications; develop information systems that support such requirements and applications; acquire and manage existing and new data and information; provide and maintain a University-wide information network; and provide a management system to deliver voice, data, and video services. The responsibility of the Chief Information Officer includes the design, development, implementation, and management of an integrated University-wide information management system, ensuring integration of technology.

IT Business/Accounting/ Budgeting Services

Business Officer:

Amy L. Kitchen, Science Engineering Research 208,
(435) 797-2910, amy.kitchen@usu.edu

Team Members:

Peggy Baugh, Jackie Folsom, Lucille Hadfield, Dan Neeley,
Shelly Wardell

Coordinates all business management functions within Information Technology, including accounting, finance, budgeting, service level agreements, MOU's, and all documents committing IT services in accordance with cost accounting standards and in compliance with USU.

IT Development/Marketing/ Special Projects

Development/Marketing Leader:

Stacie Gomm, Main 161D, (435) 797-8585, stacie.gomm@usu.edu

Team Members:

Andrea Bell, Gary Egbert, Steve Funk, Liz Kefauver, Merry Lu Zeller

Identifies and secures new sources of funding for IT from federal, state, and nonprofit organizations; foundations; corporations; private donors; and other sources. Markets current and future IT services to existing and potential user communities.

IT Enterprise Service Level Coordination (ESLC)

Team Coordinator:

Jonathan Kadis, SER 101G, (435) 797-3134, jon.kadis@usu.edu

Team Members:

Dave Clark, Liz Kefauver

Coordinates the service level and change processes for IT services, policies, and procedures, as well as coordinating and tracking projects within IT.

Faculty Assistance Center for Teaching (FACT)

Team Coordinator:

Kevin Reeve, Merrill-Cazier Library 202, (435) 797-0783,
kevin.reeve@usu.edu

Team Members:

Andrea Bell, Lee Brilliant, Ryan Christensen, Rebecca Clark,
Carrie Dabb, Sandy Durtschi, Jeremy Jensen, Marion Jensen,
Tae K. (John) Jeon, Neal Legler, David Neville, Stuart Parkinson,
Nanette Sorensen, Shane Thomas, Sheldon Yamasaki,
Merry Lu Zeller

Facilitates training for IT services, coordinates course design and development, and produces video projects as requested by faculty and staff, including those from regional campuses, distance education, and extension.

IT Networks

Team Coordinator:

John Hanks, Science Engineering Research 301, (435) 797-2973,
john.hanks@usu.edu

Team Members:

Kevin Grover, Morlyn Seamons, Rian Shelley, Dale Willis

Provides the logical design and configuration of all USU data networks, including router and switch configuration, IP and DNS management, high-performance networking, voice over IP and video over IP services, wireless networks, border firewalls, network protection equipment, etc.

IT Physical Infrastructure (PI)

Team Coordinator:

Marty Emrick, Facilities Planning, Design, and Construction 112,
(435) 994-6031, marty.emrick@usu.edu

Team Members:

Kenneth Bergstrom, Johnnie R. Chris, Clay Davis, Douglas Ede,
William Gilchrist, Zac Koceja, Rick Major, Donald Newman,
Bill Norr, Stephanie Ann Roos, Keith Smith, Trent Stokes,
David Tidwell, Jim Wellings, Scott Wells

Information Technology

Provides the engineering, design, and installation of USU physical IT infrastructures (in cooperation with Facilities Planning), including closets; cable; wiring; electronics; physical moves; and adds and changes for voice, video, and data. Includes the Intecom voice switch and legacy telephone systems.

IT Program Operations (PO)

Team Coordinator:

Doug Garrett, Science Engineering Research 322, (435) 797-2635, doug.garrett@usu.edu

Team Members:

Suzette Baker, Jim Belliston, Trevor Bennett, Duane Black, Marvin Joe Burger, Rodney Lee Gittins, Lee Harris, Robert Holloway, Chuck Kimber, Douglas Kingsford, Gudrun Kokoszka, John Mays, Jay McEntire, Ryan Merrill, Randy Shelton

Encompasses programming efforts of USU, including programming of Internet and Intranet web pages, middleware, databases, administrative and high-performance computing needs, and Web server configurations, as well as backup and data protection operations, as appropriate.

IT Security/Operations

Team Coordinator:

Robert Bayn, Science Engineering Research 301, (435) 797-2396, bob.bayn@usu.edu

Team Members:

Phillip Biggs, Miles Johnson, Trent Johnson, Leigh-Ellen Kent, Adrian Lundgren

Develops and administers security policies, procedures, and standards for all of USU using IT services. Monitors IT systems and services to identify, report, and combat network intrusions and other security threats. Takes proactive approach in recommending and implementing preventions and solutions to those threats. Assures the physical security and environmental controls of the Network Operations Center, as well as administering and monitoring the status of central and hosted services. Creates and secures system backups, as well as coordinating service continuity and disaster recovery plans.

IT Service Desk

Manager:

Stephen Funk, Janet Quinney Lawson Building 203, (435) 797-8181, stephen.funk@usu.edu

Team Members:

Dale Atchley, Chris Ellett, Jennifer Fluckiger, Wendy Pearce, Mandy Peterson, Michelle Smith, Aaron Wells, Dorcee Winward

Provides a single point of contact for all users of IT services (i.e., e-mail, WebCT, licensing, phones, work orders, etc.). Includes incident management and response, escalation (to service and change management, higher tier support, etc.), and follow-through.

IT System Administration Operations (SO)

Team Coordinator:

Allen Hill, Science Engineering Research 301, (435) 770-0648, allen.hill@usu.edu

Team Members:

Lee Brilliant, Kenlee Brown, Jim Huppi, Shawn Kondel, Matt Lorimer, Hal Lynch, Kim Marshall, Daniel Muller, Steve Murphy, Blake Rich

Provides server and system administration, including hardware, operating systems, high-performance computing, backups, data protection operations, and administration of other software as appropriate for all information technology at USU.

IT Student Technology Services (STS)

Manager:

Gary Egbert, Science Engineering Research 101A, (435) 797-1476, gary.egbert@usu.edu

Team Members

Tara Gibbons, Patrick Hunter, Jason Murri

Provides places for students, faculty, and staff to use various IT services, (i.e., computer labs, kiosks, classrooms, etc.). In addition, IT maintains, trains, and provides technology assistance in classrooms and computer labs across campus. STS also offers checkout of audio-visual technology for unmediated classroom environments.