

Student Support Services
Student Survey Results Summary
Conducted April 2010

Gender: 98 responses

Male	41	41.80%
Female	57	58.20%

Ethnicity: 103 Responses

Hispanic/Latino	11	10.70%
Native American/Alaskan	0	0.00%
Black/African American	1	1.00%
Hawaiian/Pacific Islander	0	0.00%
Caucasian	87	84.50%
Asian	1	1.00%
More than 1 race	3	2.90%

Ratings of overall satisfaction with SSS:

Very Satisfied	Satisfied	Not Satisfied	Not Used	Responses
80 79.20%	21 20.80%	0 0.00%	0 0.00%	101

Rating of SSS Components:

	Very Helpful		Helpful		Not Helpful		Not Used		Responses
Academic Advising	52	49.50%	37	35.20%	2	1.90%	14	13.30%	105
Study Skills Workshop	30	28.60%	30	28.60%	1	1.00%	44	41.90%	105
Early Registration	97	92.40%	3	2.90%	0	0.00%	5	4.80%	105
Personal Support	62	59.60%	28	26.90%	2	1.90%	12	11.50%	104
Tutoring	46	44.20%	24	23.10%	1	1.00%	33	31.70%	104
Writing Tutor	34	32.70%	14	13.50%	1	1.00%	55	52.90%	104
Math Lab	37	35.60%	18	17.30%	0	0.00%	49	47.10%	104
Psy 1750/Reading	22	21.00%	10	9.50%	0	0.00%	73	69.50%	105
Psy 1730/Study Skill	52	49.50%	14	13.30%	0	0.00%	39	37.10%	105
Math 0900	31	31.60%	5	5.10%	4	4.10%	58	59.20%	98
Math 1010	27	27.60%	6	6.10%	1	1.00%	64	65.30%	98
Math 1050	21	21.60%	5	5.20%	0	0.00%	71	73.20%	97
Stat 1040	16	16.00%	7	7.00%	1	1.00%	76	76.00%	100
Financial Aid Assistance	57	58.20%	15	15.30%	2	2.00%	24	24.50%	98
Luncheons/Activities	38	38.40%	25	25.30%	6	6.10%	30	30.30%	99
Newsletter	55	55.60%	39	39.40%	0	0.00%	5	5.10%	99
Emails	69	70.40%	26	26.50%	0	0.00%	3	3.10%	98
Supplies	54	54.50%	19	19.20%	0	0.00%	26	26.30%	99

Agreement with the following statements regarding SSS:

	Strongly Agree		Agree		Disagree		Strongly Disagree		NA	Responses	
Friendly Place	78	77.20%	22	21.80%	1	1.00%	0	0.00%	0	0.00%	101
Good Resource	76	75.20%	25	24.80%	0	0.00%	0	0.00%	0	0.00%	101
Concerned about success	67	69.10%	29	29.90%	1	1.00%	0	0.00%	0	0.00%	97
I would recommend	83	82.20%	18	17.80%	0	0.00%	0	0.00%	0	0.00%	101
Helped me stay enrolled	69	69.00%	26	26.00%	1	1.00%	0	0.00%	4	4.00%	100